



Urban Native Transitional Housing - Waterloo



POSITION TITLE:

Relief Support (Urban Native Transitional Housing)

CLASSIFICATION:

\$20.00 per hour (benefits) Salary (Various shifts)

REPORTS TO:

Operations Manager UNTH and Executive Director KWUNWP

DEPARTMENT:

Urban Native Transitional Housing

LOCATION:

34 Bridgeport Road East, Waterloo

Part-time* position available, starting ASAP working 20 hours per week.

*Schedule may include some days, evenings and/or overnights. Weekend work is likely to support the needs of the program. Flexibility is required. **

Indigenous Led Transitional Housing is new to the Region of Waterloo. We are looking to put together a team of support people to provide community and home-based support to Indigenous individuals experiencing homelessness to access housing and maintain housing stability. We need individuals that are going to grow with us as we shape the future of Indigenous Transitional Housing in the Region. Be a part of this new trauma Informed and culturally appropriate service, dedicated to improving and empowering the lives of our most vulnerable community members.

Successful Candidate will be of First Nations, Metis or Inuit descent. (Status or non-Status)

Must identify in covering letter when applying.

(Experience working in the Indigenous community may be accepted)

YOUR ROLE:

- This role requires an awareness and understanding of the systemic barriers faced by Indigenous peoples in accessing housing opportunities. This includes understanding the impact that the Sixties Scoop, millennial scoop, the Canadian Indian Residential School System, and the effects of intergenerational Trauma has on Indigenous peoples. (TRC calls to action, Jordan's principle, etc.)
- This role provides support and works with community partners, including maintaining strong partnership and collaboration with local Indigenous organizations to ensure a coordinated approach to ending chronic homelessness.
- Provide culturally safe and relevant supports to residents
- Provide staff support where needed (Fill in, emergencies, sick days and vacation)

RESPONSIBILITIES:

- Provide support and life skill guidance (laundry, meal prep, basic day to day activities) to tenants required throughout various shifts



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- Establishes and maintains files both electronic and in hard copy
- Regular assessments of progress and action items
- Housing Search: Create database and keep current local listings of rentals available
- Establish contacts within the Housing community for housing leads for residents to find permanent Housing
- The relief support worker will provide support and intervention to tenants as needed. This may involve crisis resolution, de-escalation techniques and connecting tenants with appropriate emergency services when necessary.
- Light housekeeping duties in the office work area (disinfecting, stocking off supplies, sweeping and mopping of floors, etc.)
- Duties as required

QUALIFICATIONS:

- Must have knowledge of FNMI issues and be trauma informed
- Lived experience is an asset
- A diploma or degree in social services is preferred or relevant experience working with the chronic homeless population in community-based settings
- Relevant experience working with Indigenous populations and local Indigenous Organizations in community-based settings
- Valid First Aid Certificate and CPR level C (Or willingness to train)
- Sound decision making and conflict resolution skills are required
- Knowledge of the local housing market and community services within Waterloo Region

If you are passionate about helping others and have experience in social work or related field we want you to grow with us. Please **Submit resume, in confidence, no later than noon on February 20, 2024**

Submit:

1. Cover letter to include Native ancestry identification
2. Resume
3. Three references

To: K-W Urban Native Wigwam Project
Email: kwunwphousing@gmail.com

Failure to follow instructions will result in application not being considered.

CALLS TO SCHEDULE INTERVIEWS WILL HAPPEN ON THE 21ST